

Aura Light

Garantiedocument

Aura Long Life Eco Lichtoplossingen

Aura Light International AB, Karlskrona (Sweden), grants a guarantee for all installed Aura Long Life Eco Solutions

This guarantee is valid for all installations fulfilling the relevant norms. The guarantee is granted for the lifetime of the combined operation of the components based on a 12 h switching cycle (11 h on, 1 h off).

TYPE OF ECO SOLUTION	COMPONENTS INCLUDED	LIFETIME (12 H) (1 YEAR = 4.000 H)
AURA ECO SOLUTION FOR SIGNAGE	AURA T8 LONG LIFE FLUORESCENT LAMP, ELMETEC BALLAST, ELMETEC CONTROLLER	10 YEARS (40.000 H)

The 12h-switching cycle is defined based on the time when 10 % of the components in an installation are failed. The lumen depreciation at this time is indicated with less than 10 % of the initial luminous flux (100 h - value) for T8 Fluorescent lamps, app.12% for Sodinette lamps and app. 15 % for Unique Compact Fluorescent lamps.

When the failure rate (electrical) is more than 10 % within the guaranteed lifetime the defect components above 10 % will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

The validity of the guarantee is based on the following conditions:

1. Operating the Aura Eco Solution with accessories complying with relevant IEC/EN standards.
2. Installation costs for lamp replacement within the guaranteed lifetime have to be carried by the user.
3. The guarantee is valid from day of installation which has to be recorded by the user.
4. After announcement every defect component has to be returned to Aura Light for a test in the Aura Light laboratory. Only defects confirmed by the laboratory leads to compensation.

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